

## ST. PETERSBURG REGIONAL OFFICE

OCTOBER 2023

### VETERANS SERVICE CENTER STATISTICS AS OF OCTOBER 31, 2023

#### St. Petersburg

##### Rating Bundle

Average Daily Inventory: 6,872  
Completed: 9,194  
Assigned to RO MTD: 58,452  
Recalled by NWQ MTD: 125,406  
Average Days at RO: 2.5

##### Homeless Veteran Claims

Pending: 1,251  
Completed: 150  
Average Days Pending: 93.5

##### Dependency Claims

Inventory: 16  
Dependency Completed: 6  
Dependency Average Days Pending: 18.6  
Dependency Average Days to Complete: 186.7

##### Non-rating Bundle

Inventory: 30  
Completed: 892  
Average Days Pending: 15.1  
Average Days to complete: 19.9

<sup>1</sup>Data includes Dependency claim inventory

##### Quality

Compensation Rating Quality: 93.1%\*  
Compensation Auth Quality: +

\*Data updated through April 2022

+Data no longer provided on Director's Performance

Dashboard

#### National

##### Rating Bundle

Inventory: 1,080,061  
Completed: 200,048  
Assigned by NWQ MTD: 2,197,078  
Recalled by NWQ MTD: 2,277,685  
Average Days at RO: 21.2

##### Homeless Veteran Claims

Pending: 15,415  
Completed: 5,314  
Average Days Pending: 95.2

##### Dependency Claims

Inventory: 167,360  
Dependency Completed: 63,745  
Dependency Average Days Pending: 36.4  
Dependency Average Days to Complete: 75.5

##### Non-rating Bundle

Inventory: 382,777  
Completed: 170,341  
Average Days Pending: 43.6  
Average Days to Complete: 95.7

##### Quality

Compensation Rating Quality: 96.4%\*  
Compensation Auth Quality: +

\*Data updated through April 2022

The Monday Morning Reports are a compilation of workload indicators reported by Veterans Benefits Administration (VBA) field offices. Monday morning workload reports can be found on the internet at: [http://benefits.va.gov/REPORTS/detailed\\_claims\\_data.asp](http://benefits.va.gov/REPORTS/detailed_claims_data.asp)

Contact us: [www.va.gov](http://www.va.gov) 1-800-827-1000





## DECISION REVIEW OPERATIONS CENTER STATISTICS AS OF OCTOBER 31, 2023

### Appeals

#### DRO hearings

DRO hearing requests pending: 1

ADP for DRO hearings: 586

#### TB/Video hearings (Certified)

Travel Board hearing requests pending: 55

ADP for Travel Board hearing requests: 2085

Video hearing requests pending: 250

ADP for Video hearing request: 1843

#### AMA / Legacy (new standard as of 5/1)

Inventory: 5162

TIQ Development: 2.73

TIQ Awaiting Decision and Promulgation: 4.5

## VETERAN READINESS & EMPLOYMENT STATISTICS AS OF OCTOBER 31, 2023

St. Petersburg Pending Caseload	9,185
St. Petersburg FY 24 Average Days to Entitlement	31.3 days
National FY 24 Average Days to Entitlement*	32 days
Goal (Outstanding)	38.0 days or less

\*Data is no longer updated for national – not a Director metric this fiscal year

St. Petersburg FY 24 Average Days in Evaluation and Planning	57.2 days
National FY 24 Average Days in Evaluation and Planning	77.4 days
Goal (Outstanding)	85 days or less

### VR&E locations map

